

WARRANTY

The warranty terms listed below apply to **current year models** and are for informational purposes only. Please refer to your Owner's Manual for the warranty terms that apply to your particular product. If you do not have your Owner's Manual, you may [download a copy here](#).



JACKSON GRILLS LIMITED LIFETIME WARRANTY - LUX and PREMIER SERIES (Cart Type)*

Jackson Grills warrants the following materials and workmanship to be free of defects for as long as you own the grill subject to the conditions below:

First 5 years: (from date of purchase) Jackson Grills will replace or repair (at our option) any defective part in the list below at no charge. From year 6 to lifetime, any defective part in the list below will be replaced or repaired (at our option) at 50% of the current retail price:

- Stainless steel inner & outer hood
- Warming Shelf
- Outer pedestal system
- Stainless steel handle
- Firebox
- Flame diffusers

- Stainless steel cooking grids
- Stainless Steel Burners

2 Year Warranty: (from date of purchase); Jackson Grills will replace or repair (at our option), any defective part from the list below, at no charge.

Labor Charges incurred are not covered.

- LP hose and regulator
- Natural Gas Hose & Quick Release fitting
- Natural Gas Regulator
- Thermometer
- Gas valves
- Knobs & fasteners
- Igniter and electrode
- Accessory parts (excluding covers)
- Casters

JACKSON GRILLS LIMITED LIFETIME WARRANTY - LUX and PREMIER SERIES (Built In)*

Jackson Grills Inc. warrants the following materials and workmanship to be free of defects for as long as you own the grill subject to the conditions below:

First 5 years: (from date of purchase); Jackson Grills will replace or repair (at our option), any defective part in the list below, at no charge. From 6 years to lifetime, any defective part in the list below will be replaced or repaired (at our option) at 50% of the current retail price:

- Stainless steel inner & outer hood
- Warming Shelf
- Outer pedestal system
- Stainless steel handle
- Firebox
- Flame diffusers
- Stainless steel cooking grids

- Stainless steel burners

2 Year Warranty: (from date of purchase); Jackson Grills will replace or repair (at our option), any defective part from the list below, at no charge.

- Natural Gas Regulator
- Thermometer
- Gas valves
- Knobs & fasteners
- Igniter and electrode
- Accessory parts (excluding covers)

JACKSON GRILLS LIMITED LIFETIME WARRANTY - JPG-75/100 PORTABLE GRILL*

Jackson Grills Inc. warrants the following materials and workmanship to be free of defects for as long as you own the grill. This covers the following components: main stainless steel outer hood and base, stainless steel cooking grills, stainless steel outer pedestal system (if equipped), stainless steel handle and Stainless Steel Burner. Subject to the following conditions: During the first 10 years Jackson Grills will replace or repair at our option the defective parts free of charge. From 11 years to lifetime Jackson Grills will provide replacement parts at 50% of the current retail price.

Inner stainless steel flame diffuser comes with a 5-year warranty. During the first 5 years Jackson Grills will replace or repair at our option the defective parts free of charge. From 5 to lifetime Jackson Grills will provide replacement parts at 50% of the current retail price.

Other components: The regulator and any component of the ignition system will be provided free of charge during the first year of the limited warranty.

***LIMITED WARRANTY SUBJECT TO THE FOLLOWING CONDITIONS AND LIMITATIONS:**

- The bill of sale (proof of original ownership) and serial number will be required in order to claim warranty from your authorized dealer. The warranty registration card must be returned within 30 days to register your warranty.
- This factory warranty is non-transferable and may not be extended under any circumstances.
- Jackson Grills warrants its products to the original purchaser only (NO EXCEPTIONS)

- This Limited Warranty does not cover any damage caused by misuse, lack of maintenance, hostile environments, accident, alterations, abuse or neglect, including scratches, dents, corrosion, discoloring by heat (discoloring is normal), & abrasive or chemical damage resulting from use of harsh cleaners.
- Should deterioration occur to the point of non-performance within the duration of the warranted coverage, a replacement will be provided in the first year only. This warranty extends to the repair or replacement of warranted parts that are defective in materials or workmanship provided that the product has been operated in accordance with the operation instructions and under normal conditions.
- After the first year Jackson Grills reserves the right to fully disengage all obligations of this Warranty by refunding the original warranted purchaser the original wholesale price of the warranted parts
- A licensed, authorized, service technician or contractor must install the gas grill.
- Genuine Jackson parts must always be used; use of parts supplied by other manufacturers will nullify the warranty.
- The installation must be done in accordance with the installation procedures described in the included owner's manual.
- Jackson Grills or its parties will not be responsible for the installation, labor or any other costs or expenses related to the refitting of the warranted part, and such expenses are not covered by this warranty.
- Notwithstanding any provision contained in this Limited Warranty, Jackson Grills responsibility under this warranty is defined as above and it shall not in any event extend to any incidental, consequential, or indirect damages.
- Jackson Grills neither assumes, nor authorizes any third party to assume, on its behalf, any other liabilities with respect to the sale of this product.
- Jackson Grills reserves the right to inspect any parts prior to approving warranty claim.
- Jackson Grills or its representatives shall not be liable for ANY expenses arising from labor, shipping, or customs duty costs.