Warranty

Fire Magic premium gas grills are an investment that lasts a lifetime. That’s because we design, engineer and build Fire Magic premium gas grills to the absolute highest quality standards for unmatched beauty and performance to be enjoyed for years and years. It’s why we stand behind our products by offering the industry’s best warranty programs. The pride of owning a Fire Magic Grill lasts a lifetime.

Warranty Highlights

When Investing in a Grill, Consider the Assurance Provided By the Fire Magic Warranty:

- Fire Magic pays for the first year labor allowance
- Fire Magic pays for shipping warranted replacement parts
- Fire Magic pays for shipping warranted defective parts back to the factory
- Fire Magic’s qualified technical service representatives are available 10 hours a day 5 days a week to assist with questions, installation and service.

Lifetime Warranty

Fire Magic cast stainless steel burners (Choice Stainless Steel Burners = 20 years), stainless steel rod cooking grids and stainless steel housing are under warranty for as long as you own your grill.

Fifteen Year Warranty

Fire Magic brass burners, brass valves, manifold assemblies and backburner assemblies (except ignition systems) are under warranty for fifteen (15) years.

Ten Year Warranty

Fire Magic electric grills, electric grill stainless steel cooking grids and electric grill stainless steel housing are under warranty for ten (10) years.

Five Year Warranty

Infrared burners, charcoal stainless steel grills and smokers (except for the charcoal pan, charcoal grid, wood pellet screen, thermometer and ash tray which are under warranty for one year) are under warranty for five (5) years.

Three Year Warranty

Fire Magic side burners and all other Fire Magic components (except ignition systems and electrical parts) are under warranty for three (3) years.

One Year Warranty

Fire Magic ignition systems (excluding batteries), electrical components (including lights and thermometer) and grill accessories are under warranty for one (1) year.